

From: Clair.C
Sent: 26 August 2010 13:44
To: Sally Waddington
Subject: Wedding flowers

Good afternoon Sally,

I am wondering firstly as to whether you could send me a guide to prices for your service?

I am getting married at Highfield Park in Hook on 15th of October 2010 and I am looking for a flowers to make my bouquet, I do not want anything too big, but I was thinking of a purple and cream theme, I would also require say 20 extra purple and 20 extra cream flowers for my button holes, centre pieces and flower girls.

Could you give me some idea of flowers available around that time, and whether they could be delivered on the 14th or 15th October to the venue and also the type of flowers available?

Thank you in advance.

Kind Regards

Clair C

From: Sally Waddington [<mailto:sally@nurseryfresh.com>]
Sent: 26 August 2010 15:14
To: Clair.C
Subject: RE: Wedding flowers

Hi Clair

Many thanks for your email and we would of course be delighted to provide you with flowers for your wedding in October.

I have attached a copy of our current price list which I hope will be useful – the price list details the flowers and foliage we currently have in stock but is only a sample of the varieties we are able to source from our suppliers worldwide. I have highlighted the flowers which are available in purple; as far as cream or ivory is concerned there are many options which I would be happy to discuss with you in more detail if you wish.

Please note that all prices quoted are based on current prices only and exclude VAT at the current rate of 17.5% and any delivery costs.

Our deliveries are by overnight courier - the cost for this service is £10.00 for the first box and then £8.50 for each subsequent box in the same order. The number of boxes used depends on the quantity and variety of flowers ordered but we are usually able to give a rough estimate when the order is placed. Deliveries can be arranged for any day from Tuesday to Friday – it is advisable to receive the flowers at least a day before they are required to allow time for conditioning etc.

I hope this will further clarify the service we are able to offer and that you will not hesitate to contact me should you require any further information or advice.

Best regards

Sally

Sally Waddington

From: Clair.C
Sent: 07 September 2010 10:15
To: Sally Waddington
Subject: RE: Wedding flowers

Morning Sally,

I was having a quick look at the list you sent me, but I couldn't see any, would it be possible for you to get purple Orchids?

Thank you in advance

From: Sally Waddington [<mailto:sally@nurseryfresh.com>]
Sent: 07 September 2010 10:23
To: Clair.C
Subject: RE: Wedding flowers

Hi Clair

Yes we can get Purple Orchids- do you know which variety you have in mind?

We can supply -
Dendrobium - £15.00 for 10 stems
Phalaenopsis - £30.00 for a box of 25 heads which is usually on about 3 stems.

Hope this helps.

If you need any further details do let me know.

Best regards

Sally

Sally Waddington

From: Clair.C
Sent: 07 September 2010 10:39
To: Sally Waddington
Subject: RE: Wedding flowers

Sally,

Thank you for getting back to me so quickly

How many flowers would the Dendrobium have is it just one, they would be for the table decorations so it would not matter as I am planning on putting them in a tall vase on the tables?

From: Sally Waddington [<mailto:sally@nurseryfresh.com>]
Sent: 07 September 2010 17:50
To: Clair.C
Subject: RE: Wedding flowers

Hi Clair

Please find below a picture of a vase full of Dendrobium Orchids which I hope will give you some idea of what they look like and also an example of the purple variety – Madame Pompadour.



Hope this all helps – but let me know if you need any further advice or information.

Best regards

Sally

Sally Waddington

From: Clair.C
Sent: 08 September 2010 08:59
To: Sally Waddington
Subject: RE: Wedding flowers

The purple Dendrobium Orchids are beautiful, can I order a pack of 10 for £15 please to come with the rest of my order on 14th October?

Sally, just a quick comment, I cannot thank enough for the amazing help you have been with regards to my flowers for my wedding, I am impressed in every way.

Thank you again for taking away one part of the arrangements that was becoming very confusing into something very simple, thank you, thank you.

Kind Regards,

Clair

From: Sally Waddington [<mailto:sally@nurseryfresh.com>]
Sent: 08 September 2010 12:20
To: Clair.C
Subject: RE: Wedding flowers

Dear Clair

It has all been my pleasure and I am glad it has been of help.

I have added one bunch of 10 stems of the Purple Orchids to your order for delivery on 14th October.

If anything else comes to mind between now and then please do not hesitate to call or email me.

Best wishes

Sally

Sally Waddington

From: Clair.C
Sent: 21 September 2010 09:15
To: Sally Waddington
Subject: Wedding flowers - 15th October 2010 - Highfield park

Sally,

If you could arrange for the flowers to be marked for the attention of Michelle B, Sales Manager just in case I am not there when they arrive on the 14th October. She won't be there, but her staff will be aware and waiting to sign for them.

Hope you are well,

Kind Regards

Clair

From: Sally Waddington [<mailto:sally@nurseryfresh.com>]
Sent: 21 September 2010 17:36
To: Clair.C
Subject: RE: Wedding flowers - 15th October 2010 - Highfield park

Dear Clair

No problem – all noted.

Many thanks and best wishes

Sally

From: Clair.H
Sent: 04 November 2010 09:13
To: Sally Waddington
Subject: RE: Wedding flowers - 15th October 2010 - Highfield park

Sally,

A thank you for the beautiful flowers you supplied on my wedding day, everyone commented on how lovely they were.

You will be my first point of contact in the future without a doubt and I have passed your details on to many of my friends and family.

Thank you again it was an absolute pleasure dealing with both you and your company.

From: Sally Waddington [<mailto:sally@nurseryfresh.com>]
Sent: 4th November 2010
To: Clair.H
Subject: RE: Wedding flowers - 15th October 2010 - Highfield park

Dear Clair

Many congratulations on your marriage and thank you for your email – it is always lovely to receive them and to know that the flowers were so well received.

Hope we will have the opportunity to be of help again in the future.

Very best wishes

Sally

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